

HELP SHEET

Draw Based Games

Lotto • Euromillions • Set for Life • Thunderball • Euromillions Hotpicks • Lotto Hotpicks

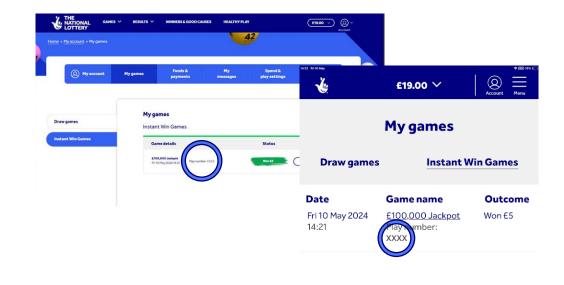
Please input the first 4 digits of the ticket serial number highlighted in the example images.



Instant Win Games

Please input your play number which can be found in the **My Games** section of **My Account** in your online account or in the app.

This will be 10 or 11 digits.



Scratchcards

Please input the 10 digit reference number from the bottom right hand corner of your scratchcard.

Exclude any hyphens or letters.

